

MULTISOL EUROPE LIMITED (PART OF THE BRENNTAG GROUP)
CONDITIONS OF PURCHASE - GOODS AND RELATED SERVICES (August 2018)

These Conditions of Purchase ("**Conditions**") set out the terms on which the Company agrees to purchase Goods and/or Services from the Supplier (such agreement being a "**Contract**").

1. DEFINITIONS

In these Conditions:

- the "**Company**" means Multisol Europe Limited (registered in England under number 05256361) whose registered office is at Alpha House, Lawnswood Business Park, Redvers Close, Leeds, West Yorkshire, LS16 6QY.
- a "**Condition**" means a clause in these Conditions;
- the "**Order**" means the order or orders placed in writing or sent by e-mail or fax by the Company;
- the "**Goods**" means the goods which are the subject of the Order including, without limitation, plant, machinery, equipment, vehicles and materials (including packaging), whether raw or partly or wholly manufactured;
- the "**Services**" means any services to be provided to the Company pursuant to the Order; and
- the "**Supplier**" means the person, firm or company to whom the Order is issued.

2. APPLICATION OF THESE CONDITIONS

- 2.1 Subject to Condition 2.2 below, the Company only enters into Contracts on the basis of these Conditions. These Conditions can only be altered or qualified by a document signed by a director of the Company.
- 2.2 In the event of a conflict between any of these Conditions and any specific provision referred to on the face of the Order, such a specific provision shall prevail.
- 2.3 The performance of Services or delivery of Goods by the Supplier pursuant to the Order shall constitute unconditional acceptance of these Conditions (and any specific provision referred to on the face of the Order) where acceptance has not previously been communicated to the Company.
- 2.4 No terms or conditions endorsed upon, delivered with or contained in the Supplier's quotation, acknowledgement or acceptance or order, specification or similar document shall form part of the Contract and the Supplier waives any right which it otherwise might have to rely on such terms and conditions.

3. DELIVERY AND ADVICE NOTES

- 3.1 The Supplier shall comply in all respects with the Company's programme for delivery of the Goods and performance of the Services and any reasonable request for information about progress against the programme shall be provided by the Supplier without delay.
- 3.2 All Goods supplied against the Order shall be properly packed and secured in such a manner as to reach their destination in good condition, and shall (unless otherwise directed by the Company) be delivered by the Supplier to the Company's works carriage paid, in accordance with the Company's instructions and bearing the Company's order number on each package.

- 3.3 Delivery shall be completed when the Goods have been unloaded at the point of delivery specified in the Order and the delivery has been accepted by the Company.
- 3.4 If Goods are delivered before the date specified in the Order, the Company shall be entitled at its sole discretion to refuse to take delivery or to charge for insurance and storage of the Goods until the date for delivery specified in the Order.
- 3.5 In the event of any strike, lock-out, fire, explosion or accident or of any stoppage of the Company's business or work for reasons beyond its reasonable control which may prevent or hinder the use of the Goods or the Services or which may impair the performance of any obligation of the Company any payment for those Goods or Services may be suspended or postponed at the Company's option without any liability until such time as the circumstances preventing or hindering the use of the Goods or performance of the Services have ceased. The Company shall give the Supplier notice as soon as reasonably practicable of the said circumstances having arisen and the Company shall use and continue to use its reasonable endeavours to overcome the said circumstances and to minimise the said suspension or postponement.
- 3.6 If a carrier is specified in connection with the Order such carrier shall be deemed to be an agent of the Supplier and not of the Company.
- 3.7 Consignment or part deliveries may be rejected unless the Company has agreed in writing to accept such deliveries.
- 3.8 Unless otherwise stated in the Order, the Supplier is solely responsible for obtaining all the export and import licences for the Goods and the Supplier shall be solely responsible for any delays due to such licences not being available when required.
- 3.9 In the case of any Goods supplied from outside the United Kingdom, the Supplier shall ensure that accurate information is provided to the Company as to the country of origin of the Goods. The Supplier shall be liable to the Company for all duties and taxes in respect of the import into the United Kingdom of the Goods.

4. TIME

- 4.1 Where a time is specified (including without limitation a time for delivery or installation), other than a time for payment, such provision shall be of the essence of the Contract.
- 4.2 Failure by the Supplier to adhere to any provision as to time contained in the Order shall entitle the Company at its option to treat the Contract as repudiated in whole or in part. The Company shall be entitled to exercise its option at any time notwithstanding that it has acquiesced in any delay unless a written extension of time has been given to the Supplier by the Company and the time of any extension has not elapsed.
- 4.3 Unless an extension of time has been agreed by the Company in accordance with Condition 4.2, the Supplier's failure to effect delivery on the date or dates specified shall entitle the Company to purchase substitute Goods and to hold the Supplier accountable for all loss or additional costs (or both) incurred as a result.

5. PRICE AND PAYMENT

- 5.1 Unless otherwise agreed by the Company in writing:-

- 5.1.1 all prices are fixed and inclusive of delivery, VAT (if applicable) and all other applicable duties and taxes;
- 5.1.2 invoices shall not be rendered by the Supplier until completion of delivery of all of the Goods and performance of all of the Services which are the subject of the Order; and
- 5.1.3 payment shall be 60 days net monthly i.e. payment at the end of the second month following invoice.
- 5.2 The Company specifically reserves the right to deduct from any monies due or to be become due to the Supplier any monies due to the Company from the Supplier whether by way if set-off, lien or counterclaim and whether arising in connection with the Contract, another contract or otherwise.
- 5.3 The Company shall not be responsible for the payment of any charges for Goods supplied or Services performed in excess of the Goods or Services required by the Order or any variation of it unless otherwise agreed in writing by the Company.
- 5.4 No payment of or on account of the Contract price shall constitute any admission by the Company as to proper performance by the Supplier of its obligations.
- 5.5 The Company will not be obliged to pay for or return containers, crates or packing materials or other durable packaging of any description except as otherwise agreed in writing by the Company.
- 5.6 The Supplier agrees:-
- 5.6.1 to send on the day of despatch for each consignment such advices of despatch and invoices as may be indicated on the Order; or
- 5.6.2 to send a monthly statement of account quoting the invoice numbers applicable to each consignment of the Goods and element of the Services that have been delivered by the Supplier and for which payment is due; and
- 5.6.3 to mark clearly the Company's order number on each package, packing notes, advice notes, invoices, monthly statements and all other correspondence relating to the consignments of the Goods.
- 5.7 Without prejudice to any other remedy, where the Supplier fails to comply with the provisions of Condition 5.6, the Supplier accepts that a delay in payment may ensue. The Company shall be entitled to take advantage of any prompt payment discount offered to the Company irrespective of any delay in payment due to the Supplier failing to comply with the provisions of Condition 5.6.
- 5.8 The Supplier shall be entitled to charge the Company interest on any sums paid late under these Conditions from the due date until the date of payment. Such interest shall be calculated on a daily basis at the rate of one percent (3%) above the base lending rate of Bank of Scotland plc from time to time prevailing, as well after as before any judgment.
- 6. RISK AND TITLE**
- 6.1 Unless otherwise agreed in writing by the Company:
- 6.1.1 risk in the Goods purchased shall pass to the Company upon completion of delivery as specified in Condition 3.3; and
- 6.1.2 title to the Goods or any part of the Goods shall pass upon the earlier of delivery of the Goods as specified in Condition 3.3 and the time of any payment being made for the Goods.
- 6.2 The Supplier shall be responsible for transport and unloading costs and insurance of the Goods to their full value against all risk of damage or loss prior to completion of delivery as specified in Condition 3.3.
- 6.3 All tools, equipment and materials of the Supplier required in the performance of the Supplier's obligations under the Contract shall be and remain at the sole risk of the Supplier whether or not they are upon premises of the Company or other premises specified in the Order.
- 7. DATA AND TOOLS**
- 7.1 All materials, drawings, specifications and other data provided by the Company in connection with the Order will at all times remain the property of the Company and shall be delivered up to the Company forthwith on request and are to be used by the Supplier solely for the purpose of completing the Order.
- 7.2 Any tool or plant which the Supplier may construct or acquire specifically in connection with the Goods and on respect of which the Supplier charges the Company shall be and remain the Company's sole and unencumbered property and the Company may at any time call for possession of such tool or plant.
- 8. INSPECTION AND TESTING**
- 8.1 Any inspector or representative authorised by the Company shall be entitled to inspect:
- 8.1.1 the Goods either complete or in the process of manufacture;
- 8.1.2 any Services being performed; and
- 8.1.3 any tools or plant supplied pursuant to Condition 7 above and any other materials supplied by the Company to the Supplier,
- 8.1.4 at any reasonable time either at the Supplier's works or at the works of any sub-contractor and to require all defects or deficiencies to be made good and alterations made. The exercise or failure to exercise any right granted by this Condition 8 shall not constitute or be taken as acceptance or approval of all or any part of the Goods, the Services or the good condition of the said tools, plant or material.
- 9. QUALITY AND GUARANTEE**
- 9.1 The Supplier warrants that the Goods shall:
- 9.1.1 be of first class quality, new;
- 9.1.2 be supplied strictly in accordance with the quantities, drawings, specifications, standards and stipulations contained in or annexed to the Order and any other provision agreed in writing by the parties;
- 9.1.3 shall not contain any contaminant or impurity other than as expressly agreed in writing by the Company; and
- 9.1.4 unless otherwise agreed in writing, conform to all relevant UK and EC statutes, standards, specifications and conditions.
- 9.2 The Supplier warrants that all work and Services performed by the Supplier shall:
- 9.2.1 be performed with the level of skill and care reasonably expected of a leading supplier of services of a similar or equivalent nature to those provided by the Supplier;

9.2.2 be supplied in accordance with good manufacturing practice; and

9.2.3 comply with the provisions of the Order and any other provision agreed in writing by the parties.

9.3 The Supplier warrants that it has the expertise and resources indicated by it prior to the Contract being entered into and confirms the accuracy of all statements and representations made by the Supplier in respect of the Goods and Services prior to or in the Order.

9.4 Nothing contained in these Conditions shall in any way detract from the Supplier's obligations under common law or statute or any express warranty or condition contained in the Order.

9.5 The Supplier agrees to assign to the Company upon request the benefit of any warranty, guarantee or similar right which the Supplier has against any third party manufacturer or supplier of the Goods or any part thereof.

10. HEALTH AND SAFETY

10.1 The Supplier warrants that:-

10.1.1 the Supplier will comply with the duties imposed on it by the Health and Safety at Work etc. Act 1974 or any amendment thereto or re-enactment thereof and of all other relevant statutory provisions, bye-laws, rules and regulations so far as they are applicable to the site or the Goods or the Services; and

10.1.2 that all Goods supplied will be supplied with all necessary information sheets and registrations sufficient to comply with current statutory requirements.

11. INDEMNITY

11.1 The Supplier agrees to indemnify the Company against:-

11.1.1 all losses, costs, damages, expenses and claims caused to and made against the Company which would not have been caused or made had the Supplier fulfilled its express or implied obligations under the Contract;

11.1.2 any claims for infringement of any patents, design right, copyright, registered design, or trade mark by reason of the use or sale of the Goods and/or Services supplied (save where the same shall have been manufactured in accordance with specifications or designs supplied solely by the Company) and against all losses, costs, damages, expenses and claims which the Company may incur or have to bear or for which the Company may become liable as a result of such claims for infringement;

11.1.3 all claims in respect of royalties payable by the Supplier in respect of the Goods and/or Services;

11.1.4 all claims arising out of errors and omissions in drawings, calculations, packing details or other particulars supplied by the Supplier; and

11.1.5 all claims made against the Company arising out of the acts and omissions of the Supplier, its employees, agents or its sub-contractors.

12. MARKING OF GOODS AND PUBLICITY

12.1 Unless otherwise agreed in writing no maker's name or other trade mark shall appear on any Goods supplied pursuant to the Order.

12.2 Neither the Order nor the name of the Company shall be disclosed to any third party or used by the Supplier or any

sub-contractor for advertisement or publicity purposes without the Company's prior written consent.

13. CONFIDENTIALITY

13.1 The Supplier shall keep secret all information of a secret or confidential nature (including without limitation all information relating to the customers of the Company, the Goods and Services ordered by the Company, all manufacturing techniques or related information revealed by the Company and all information labelled as secret or confidential by the Company) (together the "Confidential Information") communicated to the Supplier.

13.2 The Supplier shall not disclose any such Confidential Information to any person except as permitted by this Condition 13. The Supplier may only disclose such Confidential Information to its employees to the extent such disclosure is necessary provided that before any such disclosure the Supplier shall procure that each of its employees concerned shall be bound to it by similar obligations of confidentiality.

13.3 The provisions of this Condition 13 shall not apply to such Confidential Information:

13.3.1 which is or becomes public knowledge (except by reason of default on the part of the Supplier); or

13.3.2 which the Supplier obtains from a third party who does not place an obligation of confidence on the Supplier; or

13.3.3 which the Supplier is required to be disclosed by law or pursuant to the regulations of any government agency or court with proper jurisdiction to require disclosure.

13.4 Upon any termination of the Contract the obligations of confidentiality contained in this Condition 13 shall continue in full force and effect.

14. SUB-CONTRACTORS

14.1 The Supplier shall not without the written consent of the Company sub-contract or assign all or any part of the Order.

14.2 Any authority given by the Company for the Supplier to sub-contract the Order or any part of it shall not impose any duty on the Company to enquire as to the competency of any authorised sub-contractor.

14.3 The Supplier shall remain solely responsible for the acts and omissions of any sub-contractor (whether authorised or not).

15. TERMINATION

15.1 The Company may terminate the Contract forthwith if:-

15.1.1 the Supplier shall become bankrupt or, under Section 123 of the Insolvency Act 1986, be deemed to be unable to pay its debts or shall compound with its creditors or if a resolution shall be passed or proceedings commenced for the administration or liquidation of the Supplier (other than for a voluntary solvent winding up for the purpose of reconstruction or amalgamation) or if a receiver or manager shall be appointed of all or any part of its assets or undertaking;

15.1.2 where the Supplier is situated outside the United Kingdom, an event analogous to an event described in Condition 15.1.1 shall occur; or

15.1.3 the Supplier shall commit any breach of its obligations under the Contract which, if capable of remedy, is not

- remedied within thirty (30) days of receipt of written notice from the Company requiring that breach to be remedied.
- 15.2 The Company may exercise its rights under Condition 15.1 above notwithstanding that:-
- 15.2.1 the Company has accepted all or part of the Goods; or
- 15.2.2 the title in the Goods has passed to the Company.
- 15.3 Upon any termination, the Company may in its absolute discretion keep or return any of the Goods in the possession of the Company. The Company shall be liable to pay only for such of the Goods, if any, that the Company so keeps, the price being determined pro rata with respect to the total Contract price. Termination shall be without prejudice to any claim that the Company may have against the Supplier arising out of a breach of the Contract by the Supplier.
- 15.4 Where a defect is discovered in the Goods or Services:
- 15.4.1 which is reasonably apparent on a visual inspection, then within ninety (90) days after delivery of the Goods to the Company or the provision of the Services; or
- 15.4.2 which is not reasonably apparent on a visual inspection, then within ninety (90) days after the Company has discovered the defect in question,
- in either event the Company shall be entitled to require the Supplier to rework or replace the Goods so that the defect is not present or else the Company may by written notice, reject the Goods and terminate the Contract.
- 15.5 Where the Company exercises its right under Condition 15.4 above to require the Supplier to rework or replace the Goods, the Supplier shall be responsible for making good with all possible speed the defective or damaged Goods or Services as the case may be including the full replacement of the Goods where necessary together with all costs of re-delivery to the Company's site and installation and all other incidental costs and expenses incurred by the Company.
- 15.6 The rights of the Company in this Condition 15 are in addition to any that the Company may have in law.
16. **VALUE ADDED TAX**
- The Supplier shall issue a proper tax invoice in respect of value added tax in accordance with the relevant legislation before the Company shall be required to make payment for Goods or Services supplied in accordance with the Order.
17. **CONSUMER PROTECTION ACT 1987**
- 17.1 The Supplier warrants that all Goods supplied to the Company together with all necessary instructions, information and warnings supplied with them will be designed, manufactured and produced in such a manner as to ensure that under no circumstances could the Goods be held to be defective under applicable consumer protection law (and, in particular, Part 1 of the Consumer Protection Act 1987).
- 17.2 If the Supplier becomes aware at any time of any incidents, events or discoveries which are in any way relevant to the safe operation of Goods previously supplied, the Supplier shall without delay issue written notice of such incident, event or discovery to the Company.
- 17.3 The Supplier shall indemnify, reimburse and compensate the Company for all losses and damages (including costs, expenses and charges for legal action in which the Company may be involved) which the Company may incur or have to bear as a result of any claim or claims arising as a result of the Goods being adjudged defective under applicable consumer protection law (and, in particular Part 1 of the Consumer Protection Act 1987.
- 17.4 The Supplier undertakes to maintain adequate insurance cover (with insurers of repute) in respect of any consumer protection or product liability and to produce to the Company without delay upon request a copy or copies of the relevant policy or policies of insurance.
18. **SEVERABILITY**
- 18.1 If any provision of these conditions is or shall be judged by a court of competent jurisdiction void or unenforceable in whole or in part the other provisions of these conditions shall remain fully valid and enforceable and the void or unenforceable provisions shall, where appropriate, be replaced as near as may be to reflect the meaning and purpose of these conditions.
19. **SUPPLY CHAIN MANAGEMENT**
- 19.1 In performing its obligations under the Contract, the Supplier shall (and shall ensure that each of its subcontractors shall) comply with all applicable laws, statutes, regulations and codes from time to time in force including, but not limited to, the Bribery Act 2015 and the Modern Slavery Act 2015.
- 19.2 The Supplier represents and warrants that neither the Supplier nor any of its officers, employees or other persons associated with it has engaged in or been convicted of any offence relating to bribery or corruption or slavery and human trafficking and to the best of its knowledge has been or is the subject of any investigation, inquiry or enforcement proceedings by any governmental, administrative or regulatory body regarding any offence or alleged offence of or in connection with slavery and human trafficking.
- 19.3 The Supplier warrants that it has implemented appropriate procedures (including, but not limited to, training) in its organisation and its supply chain and undertaken appropriate due diligence on its own suppliers, subcontractors and other participants in its supply chains, to prevent bribery and corruption and to ensure that there is no slavery or human trafficking in its supply chains. The Supplier agrees to make available records and documents demonstrating such procedures and due diligence to the Company upon its reasonable request.
- 19.4 The Supplier agrees to notify the Company as soon as it becomes aware of any actual or suspected bribery or corruption or slavery or human trafficking in a supply chain which has a connection with the Contract.
- 19.5 A breach of this Condition 19 shall be considered a material breach incapable of remedy and, in the event of such a breach, the Supplier agrees to indemnify the Company against any losses, liabilities, damages, costs (including but not limited to reasonable legal fees) and expenses incurred by the Company as a result.
20. **ANTI FACILITATION OF TAX EVASION**
- 20.1 The Supplier shall:
- 20.1.1 act in compliance with all applicable laws and regulations relating to the criminal facilitation of tax evasion (including the Criminal Finances Act 2017) in the provision of the Services under the Contract;

- 20.1.2 have and maintain throughout the term of the Contract such policies and procedures as are both reasonable to prevent the facilitation of tax evasion by another person (including without limitation employees of the Supplier) and to ensure compliance with Condition 20.1.1; and
- 20.1.3 provide the Company with all reasonable assistance to enable the Company to comply with the Criminal Finances Act 2017, including, without limitation, promptly reporting to the Company any request or demand from a third party to facilitate the evasion of tax within the meaning of Part 3 of the Criminal Finances Act 2017, in connection with the Contract.
- 20.2 The Supplier shall ensure that any person associated with the Supplier who is providing Services under the Contract does so only on the basis of a written contract which imposes on and secures from such person terms equivalent to those imposed on the Supplier in this Condition 20 ("Relevant Terms"). The Supplier shall be responsible for the observance and performance by such persons of the Relevant Terms, and shall be directly liable to the Company for any breach by such persons of the Relevant Terms.
- 20.3 A breach of this Condition 20 shall be deemed to be a material breach incapable of remedy and, in the event of such a material breach, the Supplier agrees to indemnify the Company against any losses, liabilities, damages, costs (including but not limited to reasonable legal fees) and expenses incurred by the Company as a result.
- 21. BRITAINS EXIT FROM THE EUROPEAN UNION**
- 21.1 Each of the Company and the Supplier acknowledge that on 29th March 2017 HM Government gave notice under Article 50 of the Lisbon Treaty to start the process to exit the EU and that the period of two years specified in Article 50(3) shall expire two years after that date. The effect of the giving of such notice may (either directly or indirectly) be such as to:
- 21.1.1 require a change in the obligations of the Supplier to be performed under this agreement or adversely delay or otherwise impact the Supplier's ability to comply with such obligations;
- 21.1.2 necessitate the obtaining of any new or revised licence, permission, registration, authorisation or exemption that is either a statutory or industry standard requirement;
- 21.1.3 necessitate the obtaining of a new or revised consent from a third party;
- 21.1.4 remove the requirement for obtaining a statutory licence or permission; or
- 21.1.5 remove the requirement for obtaining a consent from a third party.
- 21.1.6 any one or combination of the provisions contained in clauses 21.1.1
- 21.1.5 which could constitute a 'Brexit Change'.
- 21.2 If a Brexit Change occurs, or any other change in applicable legislation or regulation occurs and the same directly or indirectly results in additional costs being incurred by the Supplier in the performance of these Conditions, the parties agree that the Supplier shall fully bear those additional costs.
- 21.3 In addition to the provisions contained within clause 5, all prices are inclusive of all applicable taxes, customs duties, tariffs, levies and similar fees which shall be for the account of the Supplier at the relevant rates from time to time and, to the extent they are paid by the Company, the Supplier shall reimburse the Company.
- 22. VARIATION**
- 22.1 Any amendments to these Conditions or the Order shall be valid and binding only where made by an agreement evidenced in writing and signed by a director of the Company.
- 22.2 The Supplier shall advise the Company immediately if such amendments either prevent the specified delivery dates being met or have any other significant implication regarding the Supplier's obligations to the Company.
- 23. CANCELLATION**
- Without prejudice to any other specific provision of the Contract or any other right available to the Company, the Company shall have the right to cancel the Contract in whole or in part at any time by giving written notice to the Supplier whereupon all work under the Order (or the cancelled part) shall be discontinued and the Company shall pay to the Supplier such proportion of the Order price as may be fair and reasonable having regard to the value of work done, of the Goods previously delivered and of Services performed under the Order (including an element of profit to be calculated on a pro rata basis by reference to the net profit margin on the Contract as a whole which the Supplier can evidence to the satisfaction of the Company that the Supplier would have obtained had the Contract proceeded to completion). On such payment by the Company no further sum or sums shall be due by way of damages, loss of profits or otherwise from the Company by reason of such cancellation.
- 24. INSTRUCTIONS**
- 24.1 All instructions, information and warnings supplied with the Goods shall be supplied in English and in a form suitable for photocopying or electronic copying by the Company.
- 24.2 The Supplier hereby permits the Company to copy those instructions, information and warnings.
- 25. INTELLECTUAL PROPERTY**
- 25.1 All designs, inventions, patents, know how, copyright and other intellectual property rights, new technology and improvements made, designed or developed by the Supplier pursuant to the Supplier's provision of the Services and all confidential information generated by the Supplier pursuant to the Supplier's provision of the Services shall be the absolute property of the Company. The Supplier shall procure at no charge to the Company the execution of any and all papers reasonably requested by the Company to perfect the ownership of the same by the Company.
- 25.2 Where the Supplier is permitted by the Company to use any intellectual property rights of the Company for the

purposes of the provision of the Goods or the Services, then those intellectual property rights shall remain the absolute property of the Company and the Supplier shall use those intellectual property rights only for the purposes of the Contract or otherwise as permitted by the Company in writing.

25.3 All material, drawings, patterns, gauges, samples, specifications and other technical data supplied by the Company in connection with the provision of the Services shall be and shall at all times remain the property of the Company. The contents of the same and all such data shall be regarded as "Confidential Information" for the purposes of Condition 13 above.

25.4 Where any material, drawings, patterns, gauges, samples, specifications and other technical data are supplied by the Company to the Supplier, the Supplier shall return the same and all copies thereof on the demand of the Company. The Supplier shall not use any such material, drawings, patterns, gauges, samples, specifications and other technical data except in connection with the provision of the Services to the Company.

26. **ENGLISH LAW**

The parties agree that the Contract shall in all respects be governed by English law and that any disputes arising or in any way connected with the subject matter of this Agreement (whether of a contractual or tortious nature or otherwise) shall be subject to the exclusive jurisdiction of the English courts except that the Company may seek injunctive relief outside such jurisdiction.

27. **THIRD PARTY RIGHTS**

The provisions of the Contracts (Rights of Third Parties) Act 1999 (the "Act") shall not apply to the Contract and the Contract shall not confer any right on a Third Party under that Act or otherwise.

28. **INTERPRETATION**

28.1 In these Conditions and any Order:

28.1.1 the headings are for convenience only and shall not affect the interpretation of these conditions or the Order;

28.1.2 the use of the plural shall include the singular and the use of the singular shall include the plural; and

28.1.3 references to the masculine, feminine or neuter genders shall include each and every gender.

29. **WAIVER**

Save in respect of a waiver granted in writing, the failure of the Company at any time to enforce a provision of the Contract shall not be deemed a waiver of such provision or of any other provision of the Contract or of the Company's right thereafter to enforce that or any other provision of the Contract.